

# HOW TO TRACK AN EMS SHIPMENT

<http://tracking.post.japanpost.jp/service/jsp/refi/DP311-00100.jsp?locale=en>

The first of three screens you will see when tracking an EMS shipment:

あたらしいふつをつくる。 [FAQs & Inquiries](#) | [Site Map](#) | [Japanese](#)

## Track&Trace

You can immediately find out whether your Mail, Parcel or International Mail has been delivered. Click the following mail etc. selection button that you wish to trace. Note that, we cannot provide you with updates in the case of system or communication environment problems arising.

**SCREEN 1**

E-mail notification service of delivery completion (Japanese Only)

| Mail etc.             | Target                                                                                                       | Selection button                              |                                                 |
|-----------------------|--------------------------------------------------------------------------------------------------------------|-----------------------------------------------|-------------------------------------------------|
| Mail                  | Registered Mail<br>Cash Registration<br>Mail<br>Simplified<br>Registered Mail<br>Acceptance-recorded<br>Mail | <input type="button" value="Item No search"/> | <input type="button" value="Serial No search"/> |
|                       | LETTERPACK 350<br>LETTERPACK 500<br>LETAX<br>Morning 10<br>Overnight Mail<br>Special Express<br>Mail Service | <input type="button" value="Item No search"/> | <input type="button" value="Serial No search"/> |
| Parcel                | Yu-Pack<br>EXPACK<br>POST PACKET                                                                             | <input type="button" value="Item No search"/> | <input type="button" value="Serial No search"/> |
| International<br>Mail | EMS<br>International<br>Parcel Post<br>Registered Mail<br>Insured Mail                                       | <input type="button" value="Item No search"/> | <input type="button" value="Serial No search"/> |

**Click here!**

Once the "Item No search" button is selected, the screen below appears:

あたらしいふつをつくる。 [よくあるご質問・お問い合わせ](#) | [サイトマップ](#) | [English](#)

### Individual International Mail item number search

**SCREEN 2**

- See the notices concerning International Mail track & trace service.
- Have the carbon copy of your EMS label or International Parcel Post label ready.
- Find the item number.

| EMS label                           | International Parcel Post label |
|-------------------------------------|---------------------------------|
|                                     |                                 |
| Registered Mail, Insured Mail label |                                 |
|                                     |                                 |

\*Picture will be enlarged with a click.

- Enter your item number here.  
Example:AA123456789JP

\*\* The number of digits of the item number is incorrect. Please enter a thirteen-digit number for the item number.

Item number

|   |                      |    |                      |
|---|----------------------|----|----------------------|
| 1 | EJ071144386JP        | 2  | <input type="text"/> |
| 3 | <input type="text"/> | 4  | <input type="text"/> |
| 5 | <input type="text"/> | 6  | <input type="text"/> |
| 7 | <input type="text"/> | 8  | <input type="text"/> |
| 9 | <input type="text"/> | 10 | <input type="text"/> |

- Confirm the number again and click on the Tracking starts icon.

**EMS number goes here**

**CLICK**

# HOW TO TRACK AN EMS SHIPMENT

This last screen will show the status of the shipment:



あたらしいふつうをつくる。

[FAQs & Inquiries](#) | [Site Map](#) | [Japanese](#)

15:32 September 13 ,2010

## Detailed International Mail search result

**SCREEN 3**

The item number searched is EJ071144396JP  
(EMS).

| Date            | Status                                         | Details | Office                                                         | Prefecture                     |
|-----------------|------------------------------------------------|---------|----------------------------------------------------------------|--------------------------------|
|                 |                                                |         | ZIP code                                                       |                                |
| Sep 10<br>14:43 | Postings/Collection                            |         | <a href="#">NAGOYANAKA<br/>Branch</a><br>460-0799              | Aichi<br>prefecture            |
| Sep 10<br>22:29 | Dispatch from<br>outward office of<br>exchange |         | <a href="#">CHUBU<br/>INTERNATIONAL<br/>Branch</a><br>479-0199 | Aichi<br>prefecture            |
| Sep 12<br>08:17 | Arrival at inward<br>office of exchange        |         | AMC JFK NY                                                     | UNITED<br>STATES OF<br>AMERICA |

E-Mail notification of delivery completion

TOP  Check the local office (Japanese Only).